

Some workplace conflict is inevitable and has the potential to undermine some of the key fundamentals to a positive working environment. However, there are ways and means to minimise or reduce workplace conflict and to even turn it around into a positive experience.

The National Centre for Leadership and Innovation (NCLI), supported by IPPN, presents Your School and Confronting Conflict seminar. This seminar will promote a change in culture by enabling school leaders to embrace conflict, recognise that it is going to happen and give you the necessary skills to manage it should it occur. This seminar will develop effective conflict management skills and equip you with the practical knowledge you need to deal confidently with any conflict that may arise within your school community. You will leave with practical solutions to real workplace problems.

### **What are the benefits of attending?**

- ▶ Obtain a heightened awareness of your own personal conflict management style.
- ▶ Provide a proactive approach to managing, resolving and changing conflict.
- ▶ Develop techniques to deal with conflict in an informal but structured way.
- ▶ Become more self-confident when raising or dealing with sensitive issues with staff members.
- ▶ Enhance your own personal development through reflective practice.
- ▶ Advance awareness of the positive value of conflict.
- ▶ Increased knowledge on how to understand and control your own biases.

### **Who should attend?**

- ▶ Principals
- ▶ Deputy Principals
- ▶ Other School Leaders
- ▶ Board of Management members
- ▶ Board Chairpersons
- ▶ Parents Association representative.



### **When and where?**

Saturday, **3<sup>rd</sup> October** in Citywest Hotel, Dublin

Time – **9.30am to 3.30pm**, registration begins at 8.30am

### **Price**

A charge of €90 per person is applicable. Fee includes event registration, refreshments, a light lunch and seminar notes.

## Booking

To book your place please visit [www.ippn.ie](http://www.ippn.ie)

## Programme

The seminar will be delivered in an interactive, practical and workshop format.

Time	Topic	Presented by
8.30am	Registration	
9.30am	Welcome	IPPN Board Member
9.35am	Introduction and Conflict Management Styles	Dr. Joe O'Connell
11.00am	Break, Networking	
11.30am	Conflict in the Real World – the theory in practice	Angela Lynch
1.00pm	Light Lunch, Networking	
1.45pm	Where am I now? - Pathways to Prevention and Resolution	Dr. Joe O'Connell
3.30pm	Close	

## About the Speakers

### Dr. Joe O'Connell, Director, Limerick Education Centre



Dr. Joe O'Connell, Director of Limerick Education Centre, is a former post-primary school principal and held the position of Director of St. Senan's Education Office, the education secretariat for the Catholic Dioceses of Limerick, Kerry and Killaloe. His Doctoral studies in the University of Manchester focused on educational leadership and organisation and in particular an examination of the factors that influence teacher engagement in professional learning. Joe has extensive experience in addressing issues around challenging behaviour and the management of relationships and communication within and across the school community.

### Angela Lynch, Principal Advice Manager, IPPN



Angela Lynch is the Principal Advice Manager for IPPN. Prior to taking up this role, Angela taught in Glasheen Girls Schools, Cork, for over 36 years, 20 of these were in a Teaching and Administrative principal role. She is a trained mediator with a particular interest in the area of conflict resolution. From being a founder member of Cork Primary Principals' Network (CPPN), Angela went on to serve on the IPPN Board of Directors for over 10 years. She is also a regular contributor to Leadership+.

## Testimonials from previous events

"This was an outstanding seminar delivered in such an engaging manner. It was highly practical and immediately applicable in the workplace. Thank you for providing us with this opportunity."

"Excellent day, very worthwhile and practical."

"Inspiring – more than just CPD, a great day."

"An exceptional day presenting. Going away with a full toolbox!"